

Annual Report 2020

May 2020

PALS at a GLANCE

MISSION STATEMENT

To enhance the lives of Calgarians, through the known human-animal bond, with pet visitation therapy, program development, research, education and collaboration.

STAFF

Diana Segboer..... Executive Director
Linda Street..... Volunteer Coordinator
Special Visits & Enrolment
Jennifer James Volunteer Coordinator
Placement & Retention

PALS OFFICE

3019 21st Street NE, Calgary, AB T2E 7T1

Phone 403-250-7257

Office Hours: Monday to Thursday 8 am to 5 pm; Friday call first as it is Diana's errand day

Email: info@palspets.com

Website www.palspets.com

Charitable Registration number
10781 1879 RR0001

STATISTICS AS OF DECEMBER 2020

Board Members.....	9
Total Active Volunteers.....	364
Clinics	76
Visiting Volunteers	354 Total
Visiting Animals	322
Visiting Dogs.....	298
Visiting Cats	19
Visiting Rabbits.....	4
Guinea Pig	1

A MESSAGE FROM THE BOARD PRESIDENT

PALS started 2020 like any other year – we were excited for a new year, a new decade and set to celebrate our 35th anniversary! In early March our world changed. PALS quickly responded to the pandemic, assessed our risk and in the utmost care and safety of our volunteers, pets and to those who we visit we suspended our visits in early March. The unknown was ahead, was this weeks, months or more.

2020 was like no other. It wasn't the busy year of endless visits, special events and fundraisers. PALS continued on with a very different year.

We hosted many of our regular fundraisers from the spring flower baskets, the fall Barktion to the always popular winter plants in December. Our regular raffles were jazzed up a bit, and all were always a big hit. We were connected with Lowe's at CrossIron Mills over the month of September and hosted one of the best awareness and fundraiser events we have had to date. We revamped our most popular StoryPALS program and kicked off a virtual offering in August 2020. We also launched a new PALS webpage, did some really cool videos & photo opps for our clients and reenergized our social media approach. We were able to connect with our volunteers probably more this year than most - connecting virtually throughout the year and hosted our first virtual AGM in May.

This year more than ever, thank you to the PALS community for continuing to support us, without our donors and our tireless volunteers we would not be so resilient. This resiliency is also reflective of our PALS staff and board. Your creativity and tenacity to continue on, has allowed PALS to bring new fresh ideas to our programming.

As we continue into 2021 we see some light and will return to our visits when it's safe to do so. Several programs at the Alberta Children's Hospital have resumed and other long time facilities are expressing interest in having PALS back visiting with their clients. Visiting will look different but if 2020 has shown any of us, it is that we are very capable of adapting.

Be well, be safe and hug your pet, we all know – they bring us love and light through this difficult time.

Holly



PALS BOARD OF DIRECTORS

PresidentHolly Yaschuk

Director..... Lydija Dahl

Vice PresidentWendy Witczak

Director..... Daniel Lombardi

TreasurerShona Mackenzie

DirectorMichelle Kempenich

Secretary Lee Sudrich

Director..... Katie Frost

Veterinary Director.....Dr Wanda Vockeroth, DVM

PALS PANDEMIC STYLE

2020 is certainly a year that will go down in the books as one that created challenges for some and brought resilience out in most. When The PALS office closed down in mid-March in compliance with the AHS directive and moved to 'at home' offices, we honestly thought, as I am sure most of the PALS volunteers did, that it would be for 3 months or perhaps 6 max! We soon realized that even though Pet Therapy was truly the one thing that could really be beneficial to the majority of the population, there was no way for PALS to continue what we had been doing for 35 years until the powers to be sanctioned it.

So throughout 2020 there were small openings where we were able to open up for brief periods, but only with existing PALS pets—but we took them whenever they arose!. We were forced to cancel all of the new volunteer evaluations until we would be able to have larger gatherings. As you can see by our volunteer numbers—both in humans and pets—we have drop significantly from last year. This is for a number of reasons including pets passing, humans passing, people moving and pets losing interests in visiting after spending so much quality time at home with their people.

2020 has been a year of change for PALS as we learn to adapt to this new landscape and become more sensitive to the environment that we now are living in. 2021 will possess even more changes and more adapting and with that we hope that we will see many our faces back to join the new ones that see the vital importance that Pet Therapy has to play in all aspects of our lives.

PALS is up for the challenge—I hope to see you along for the ride!

Diana

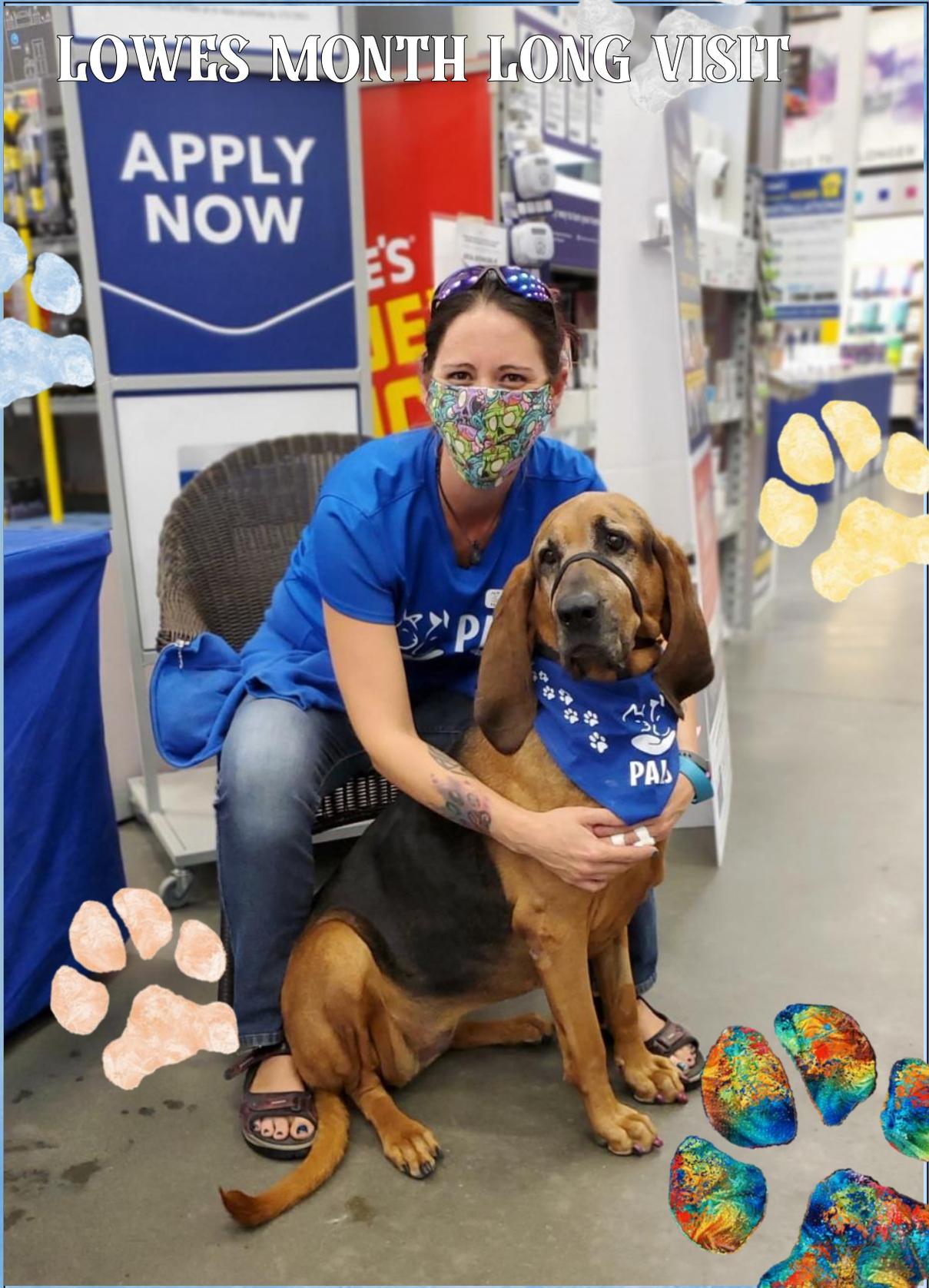
PALS LADIES NEW LOOK



PALS HOME OFFICE ZOOMING



LOWE'S MONTH LONG VISIT



StoryPALS in February



Online StoryPALS in August

PALS FINANCIALS

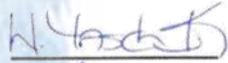
PET ACCESS LEAGUE SOCIETY

Statement of Financial Position

For the Year Ended December 31, 2020

	2020	2019
Assets		
Current Assets		
Cash	\$ 139,335	\$ 111,798
Raffle	5,131	3,505
Casino	3,724	18,339
GST Receivable	5,395	3,588
Prepaid Expenses	0	0
	<u>153,585</u>	<u>137,230</u>
PP&E (Note 3)	0	0
	<u>\$ 153,585</u>	<u>\$ 137,229</u>
Liabilities		
Current Liabilities		
Accounts Payable & Accrued Liabilities	16,844	16,839
Wages Payable	0	0
	<u>16,844</u>	<u>16,839</u>
Deferred Contributions (Note 4)		
Related Operations	0	0
Related to PP&E	0	0
	<u>0</u>	<u>0</u>
Net Assets		
Invested in PP&E	34,832	34,832
Unrestricted	85,559	0
	<u>\$120,391</u>	<u>\$34,832</u>
Retained Earnings		
Ending	16,352	85,559
	<u>\$153,587</u>	<u>\$137,229</u>

Approved on behalf of the Board:

Director: 

Director: 

PALS FINANCIALS

PET ACCESS LEAGUE SOCIETY
Statement of Operations
For the Year End December 31, 2020

	2020	2019
Revenue		
Fundraising	\$31,581	\$46,964
Donations	83,551	136,398
Casino	4,228	68,717
Grants	77,979	12,819
Memberships	8,200	14,920
	205,539	279,818
Expenses		
Salaries & Wages	130,736	133,053
Rent	18,300	18,000
Fundraising	10,218	11,610
Office	13,953	7,611
Volunteer	4,193	14,742
Professional Fees	1,724	380
Telephone	2,735	2,282
Insurance	4,348	3,188
Interest & Bank Charges	1,182	1,280
Amortization	-	66
Travel	684	526
Repairs & Maintenance	304	853
Training	810	668
	189,187	194,259
Excess (deficiency) of revenue over expenses	\$16,352	\$85,559

Complete Financial Statements are available upon request

**Thank you for your dedication,
perseverance and commitment to PALS**

Stay safe until we can be together again!

